



# St. Lawrence County Sheriff's Office Joins NYSSA's Video Program!



## Deploys New Video Visitation Solution

St. Lawrence County Sheriff Kevin Wells, Jail Administrator Peggy Harper and IT Manager Rick Johnson have just launched a new video visitation program using the NYS Sheriffs' Association (NYSSA) Public Safety & Justice Portal video cloud network (hosted by CDW-G and using Cisco video endpoints).

**The Problem:** St. Lawrence County's existing system was showing its age and in need of replacement. Fortunately, the NYSSA provided them the opportunity to review and test a new hosted cloud video solution that is now offered to all public safety and justice organizations in New York state.



Cisco DX-70 13' video endpoint with hardened case

**The Solution:** The County invested in four Cisco DX-70 13" video endpoints with hardened cases and placed one each in four separate visitation pods. The devices are set to auto-answer so when it's time for a scheduled video meeting the inmate sits in front of the unit in the visitation room and the calling department initiates the call.

**The Results:** The County has found the system to be a budget-friendly investment – one that is easy to use and that delivers excellent video quality. Plus, the operating cost of the video network is less than a normal cell phone plan per device once the equipment is purchased. And with CDW-G's managed services cloud team providing the support for all network upgrades, adds, moves and changes, St. Lawrence County is now benefiting from reduced local IT workloads and stress while also lowering energy costs.

### Does Your Sheriff's Office Seek Improved Communication and Collaboration?

With NYSSA's Collaboration Network, developed by Cisco® and CDW-G, law enforcement can dramatically improve the speed and effectiveness of communication and collaboration within and between departments, as well as with partner organizations, to better serve and protect the public. To learn more, [Click Here](#)

